**Michelle Premer**

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**Career Overview**

Outgoing individual with extensive experience providing personalized customer care and notable success serving customers in fast-paced and challenging environments. Some of my core strengths include:

Strong organizational skills • Fast learner with a wide range of practical skills • Courteous demeanor

Enthusiastic developer of good relations with customers • Energetic work attitude • Reliability

**Work Experience**

04/2011 – Current **Self-Employed**, Portland, OR

Child Care Provider

* Responsible for care of children ranging from infant to age six
* Prepare and feed meals to children
* Diapering
* Games and other entertainment activities to create positive environment

09/2009 – 04/2011 **The Coffee Bean** – Lacey, WA

Barista

* Prepared beverages and food
* Maintained cleanliness of interior and exterior of stand
* Balanced cash drawer following every shift
* Ensured that each customer had a positive experience
* Customer complaint resolution

09/2008 – 08/2009 **General Nutrition Center (GNC)** – Southern Pines, NC and Olympia, WA

Sales Associate

* Greeted customers as they entered store
* Answered questions regarding products
* Communicated current sales and promotions
* Recommended additional products to customers

03/2007 – 04/2008 **Coffee Rush** – Oregon City, OR

Barista

* Prepared beverages and food
* Built relationships with customers and provided great service consistently
* Often asked to cover shifts last minute because of proven reliability
* Maintained a calm presence during periods of high volume

2004 – 2006 **Tebo's Restaurant** – Gladstone, OR

Server

* Efficiently delivered food to tables
* Pleasantly interacted with customers with enthusiasm and a smile

**Education**

Kaplan University – Distance Learning – Bachelor of Science in Health and Wellness – Currently attending with expected graduation in October, 2013.

References Available Upon Request